



For further information and advice, contact imogen.jolley@accesstopubliclaw.co.uk

APL
Access to Public Law

Supporting You Every Step of the Way

At Access to Public Law, we believe in building strong relationships with the people we support, standing by your side throughout life's journey.

As a parent of a child with special needs, everyday life can be challenging. On top of daily struggles, you may find yourself navigating medical appointments, assessments, and what feels like a never-ending battle to secure the support your child is entitled to. Ensuring they receive the right assistance to reach their full potential in education can be overwhelming.

That's where we come in. Our experts in education and social care law have developed a service that offers consistent, affordable legal support from the earliest stages of your child's life through to adulthood.

Introducing 'Every Step of the Way'

We are proud to launch our Every Step of the Way service, designed to ease your burden by reducing stress, handling administration, and providing expert legal advice—along with representation if needed. You don't have to face this alone. We offer tailored legal support at a level that suits you, ensuring affordability without the worry of unexpected legal costs. Our service is flexible and personalised to your needs.

Our Education Case Managers have extensive experience guiding parents through the complex processes, meetings, assessments, and paperwork required when advocating for a child or young adult with special needs. Many parents turn to us after exhausting all other avenues, finding that their concerns are taken more seriously once a solicitor becomes involved.

Not every part of your case requires a fully qualified solicitor but knowing that legal experts are available to step in when needed gives you peace of mind. Our case managers are closely supervised by our experienced solicitors, and we meet rigorous specialist quality standards in everything we do. If your case involves a Judicial Review application, your young person may also qualify for legal aid, and we are proud to hold a contract with the Legal Aid Agency.

Every Step of the Way: Our Three-Stage Approach:

Step 1: Case Management Support (£99 per hour + VAT)

We take the stress off your shoulders by assisting with:

- Reviewing and explaining paperwork and processes
- Communicating with statutory agencies and professionals on your behalf via letters, emails, and phone calls

- Making formal requests for reports and assessments
- Helping you prepare for meetings, attending with you, and explaining next steps

At all times, your case manager has access to expert education law solicitors. If solicitor involvement is needed, we will provide a cost estimate and only proceed with your agreement—you remain in full control of costs.

Step 2: Advanced Legal Support (£119 per hour + VAT)

If your case becomes more complex or urgent, requiring additional support from a paralegal, we can assist with:

- Attending annual review meetings (complexity-dependent)
- Preparing and submitting appeals
- Assisting with tribunal preparation
- Completing and filing tribunal paperwork
- Representing you at tribunal (complexity-dependent)
- Sending formal legal notices to statutory bodies (e.g., councils or health services)
- If your agreed hourly rate changes due to case complexity, we will inform you before proceeding with further work.

Step 3: Expert Legal Representation

If your case manager advises that specialist legal advice is necessary, we ensure a smooth transition to our expert team. There's no need for you to search for another law firm. Instead, your case will be escalated to our Director, Imogen Jolley, an expert in education law.

Additionally, if your case involves issues related to mental capacity, Deputyship, accommodation provision, transitioning between children and adult services, funding disputes, or Care Act duties, you will have direct access to Melanie Varey, our Community Care Law expert, at the same hourly rate as Imogen.

Our legal experts will provide a clear cost estimate before any escalation, ensuring complete transparency and continuity of service.

Get in Touch

We offer a free 15-minute consultation with one of our advisors. To arrange yours, contact us on [01524 964 866](tel:01524964866) or email us at info@accesstopubliclaw.co.uk

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